

## To all SafeSeaNet users

The summer holidays are approaching for most of us. In this regard, some useful information for all SafeSeaNet users are listed below. Additionally, both the Danish Environmental Protection Agency and the Danish Civil Aviation and Railway Authority have a brief notice with information for all reporting in SafeSeaNet.

### Contact details during the summer period:

The SafeSeaNet administration are going on summer vacation. Our vacation period starts on Friday, July 5, 2024, at 12:00 PM, and ends on Sunday, August 18, 2024 (weeks 28-33). During this time, there may be longer response times expected. Please focus on the following information if you need help with SafeSeaNet during the summer period:

<b>Vacation period:</b>	Start: Friday, July 5, 2024, at 12:00 PM	End: End of Sunday, August 18, 2024
<b>Emails read:</b>	Weekdays, remember longer response times.	Write to: <a href="mailto:safeseanet@safeseanet.dk">safeseanet@safeseanet.dk</a>
<b>Self-help assistance</b> 😊	<a href="https://forsvaret.dk/safeseanet">https://forsvaret.dk/safeseanet</a>	Here you'll find spreadsheets, manuals, and much more.
<b>Contact MAS (Maritime Assistance Service) for breakdowns and urgent challenges</b>	+45 72 85 03 70	MAS can ensure you're contacted if they can't assist.

### Challenges during the springtime period:

First and foremost, we apologize for the times we experienced downtime this spring. It is a great help when you contact us to report that SafeSeaNet is not working as intended. Usually, you the users are the first to notice system faults 😊. We have registered server errors, password reset issues, and communication failures with SafeSeaNet-EU, as well as errors in the spreadsheet regarding dangerous goods tab, at IMO-class 7 (where a colon (:)) had slipped in unnoticed). An updated spreadsheet is now available on the website: <https://forsvaret.dk/safeseanet>.

Following the above, we would like to remind you that you could sign up for the "status-page" via: <https://safeseanetdenmark.statuspage.io/>. This is where we can directly send you messages when there are system errors or scheduled maintenance periods for either Danish SafeSeaNet or SafeSeaNet-EU. Guide to signing up is here: <https://www.forsvaret.dk/globalassets/fko---sovarnet/svk/dokumenter/safeseanet/-saledes-tilmelder-man-sig-statuspage-.pdf>.

## Need to contact the help desk?

This message could be related to two issues:

**The easy one:** you are entering the wrong password. The solution is to use the "password reset link" located on the front page of <https://nsw.safeseanet.dk>. Enter your username, and the link will be sent to the email associated with your username.

If you are certain that you are entering the correct password use:

**The difficult one:** Your favorite/quick-access to SafeSeaNet is saved at an incorrect stage, and you are "catching" a SafeSeaNet server that is not active, preventing you from logging in. Solution: click on this link and log in: <https://nsw.safeseanet.dk>

This has unfortunately been an ongoing issue and we are still working on a solution, but the issue poses a big challenge for our system provider, as our servers are well-hidden within the Defense IT-structure. Our hope is that the issue will be resolved before Christmas.

If none of the above solutions work, please do not hesitate to contact us 😊.

## If you forgot...

When we send out newsletters, information is often repeated from time to time. We do this because we still receive questions about the same topics or because some do not follow the advice or information provided, making it difficult for themselves to report in SafeSeaNet.

Challenge	Solution	Explanation for the Solution
The ship has changed its name and ID, how do I report this?	Select the ship via its IMO number to ensure the correct ship is used. You can modify the ship's data in the report under the tab: "ship identification".	If you don't choose the correct IMO number, you'll end up having to start over because you'll provide inaccurate information. Send an email to: <a href="mailto:safeseanet@safeseanet.dk">safeseanet@safeseanet.dk</a> and inform us of the name change; we will update the ship's ID as soon as possible.
Ferries and/or ships on fixed routes, with a dispensation, change their route for a period.	The dispensation is only given to the exact fixed route. The ship must be reported in SafeSeaNet.	Remember to start the report well in advance. A dispensation only applies to specific ports on a specific route.
I'd like to be notified when SafeSeaNet is down.	Sign up via: <a href="https://safeseanetdenmark.statuspage.io/">https://safeseanetdenmark.statuspage.io/</a>	Under "subscribe to updates" On our website: <a href="https://forsvaret.dk/safeseanet">https://forsvaret.dk/safeseanet</a> there's a guide on how to subscribe to downtime updates.

I get a loooong error message on Waste	Check for duplicates in "Waste type".	A "Waste type" must only be listed once.
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We hope the information above helps to make it easier for you to report in SafeSeaNet. If you have any questions feel free to contact us as always.

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## Message from the Danish Environmental Protection Agency – office for Waste

The Danish Environmental Protection Agency is aware that a number and fishing vessels, traditional ships, and recreational vessels of at least 45 m, are reporting in SafeSeaNet that they are under 45 m. When it is reported in SafeSeaNet that the vessel is under 45 m, the option to report waste disappears.

Fishing vessels, traditional ships, and recreational vessels of 45 m and more, are required to report in SafeSeaNet, according to executive order no. 577 of the 6th of May 2022 § 11, point 4 and § 12.

The Danish Environmental Protection Agency will henceforth have a particular focus on fishing vessels, traditional ships, and recreational craft that provide incorrect information in SafeSeaNet. Shipmasters can expect a notification to the ship and/or the shipping company, as well as legal action in case of repeated offenses.

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## Message from The Danish Civil Aviation & Railway Authority

Reporting of Security Information in SafeSeaNet – REMEMBER to report all the last 10 port calls

Increased authority focus on correct reporting of all the last 10 port calls!

## Background

It is a requirement that ships obligated to report security information in SafeSeaNet must report the last 10 port calls. Ships are generally good at this, and many use a shipbroker to handle the reporting.

The Danish Civil Aviation & Railway Authority (DCARA) is responsible for checking whether ships report the necessary security information correctly. If this is not the case, the DCARA contacts the ship's broker, the ship, or the CSO to get them to update the information.

However, we find that we spend unnecessarily time on this matter when fewer than the last 10 port calls are only reported without any valid reason. A valid reason for having fewer than 10 port calls could be a new ship or recent change of ownership.

Earlier in 2024, Danish maritime authorities were inspected by the EU Commission. One of the findings was the lack of follow-up on ships that had not reported the last 10 port calls without valid reason.

To further support the DCARA's control task, it would be a great help if ships also fill in the field's Gross tonnage and Ship type, even though they are not mandatory. It only needs to be done once. (Note from the SafeSeaNet administration: you should write to safeseanet@safeseanet.dk to have data added if you do not want to fill it in for each arrival – follow the instructions for when a ship has changed its name and ID)

Finally, please only fill in the field Security-related matters to report if you have any security-related matters to report.

Thank you in advance for your help.

The DCARA wishes everyone a good summer.

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If there are any questions for the Danish Environmental Protection Agency or the Danish Civil Aviation and Railway Authority, please contact the authority directly.

We from the SafeSeaNet administration wishes you a most fantastic summer.

Best regards

Martin Ahl and Lise Højriis